

# **Quick Reference Tip Sheet**

## LAST REVISED DATE: 07/31/2015

## **General Information**

Task	Process Information
Viewing/Reopening an Interpreter Invoice	Invoices that you have saved and/or submitted are stored on the Self-Service Home page in GEARS. Retrieve and view invoices to:  1. Continue editing an Invoice that has not been submitted  2. View the status of a submitted Invoice  3. Reopen a denied invoice
	For more information about entering Interpreter Invoices, please refer to the Creating an Interpreter Invoice tip sheet.

## **GEARS Navigation**

Main Menu > AOC Self Service > Interpreters & Jurors	ORACLE:
	Favorites Main Menu > AOC Self Service > Interpreters & Jurors

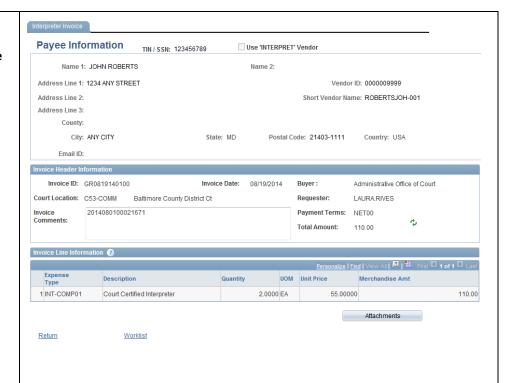
#### 1.0 Process

This document is intended to provide a quick reference to viewing/reopening Self-Service Interpreter Invoices in GEARS.

STEP	ACTION	DETAILS
1.	AOC Self-Service Invoices On the Invoice Actions page, click the "View Invoices" link	AOC Self-Service Invoices  Invoice Actions  Create Interpreter Invoice  Create Juror Invoice  View Invoices

Search Self-Service Invoices The 2. Search Self-Service Invoices Invoice ID: **Entered By** page displays. Enter fields in the Name 1: Invoice Date: 31 Search Search criteria to search for your Name 2: Court Location: Q Invoices. TIN / SSN: Q Return to Self-Service Home **(1)** Retrieve invoices by using one or more of the following search criteria: 1. Invoice ID - (E.g., CS0815141015) 2. Entered By – (name of user who entered the Invoice) 3. Name of Payee/Vendor 4. Invoice Date 5. **Court Location** TIN/SSN 7. Status – (Approved for Processing, Denied, Draft, Submitted for Processing) 3. Click the button. In this scenario, the search for Invoices was by the name of the user (e.g., Lorie.Rivers) who entered the Invoice. Search Self-Service Invoices The Results of the search displays. 4. Invoice ID: Entered By LORIE RIVERS Name 1: Invoice Date: Search TIN / SSN: ice Id. 1 GR0819140100 08/19/2014 JOHN ROBERTS 110.00 Approved for Processing JOHN ROBERTS 2 GR0818140900 08/18/2014 LORIE RIVERS 119.92 Approved for Processing SOURCE ENTERPRISES LLC 4 JA0124140900 01/28/2014 LORIE.RIVERS MARTHA GEORGE MARTHA GEORGE 104.02 Approved for Processing 5 GR0926130130 09/26/2013 LORIE.RIVERS JOHN ROBERTS JOHN ROBERTS 6 GR0926130130 09/26/2013 LORIE.RIVERS JOHN ROBERTS JOHN ROBERTS AGNES RODRIGUEZ AGNES RODRIGUEZ 7 HC0926130900 09/26/2013 LORIE.RIVERS 112.57 Approved for Processing Click on any of the column heading titles to sort the list in ascending or descending order. For example, to see the list of invoices sorted by Invoice Date, click on the Invoice Date title. Click on the Invoice ID link to view the Invoice. 5.

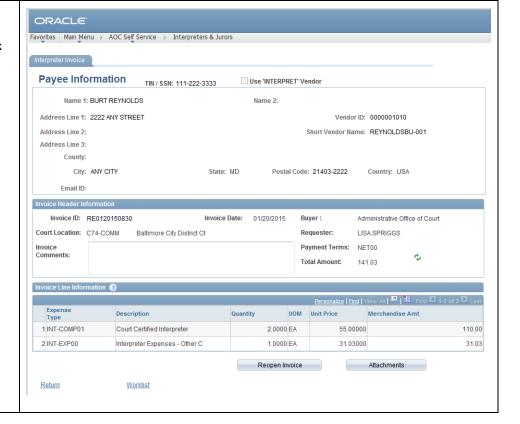
The Interpreter Invoice page displays. Review the details of the Invoice.



7. \*\*FOR DENIED INVOICES\*\*

To reopen a 'Denied' invoice, click the Reopeninoice button, and then click to confirm the reopen.

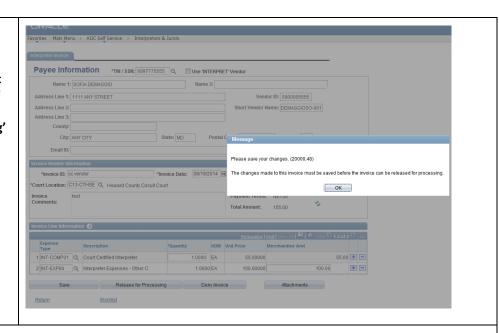
Invoices that have been 'Denied' can be updated, including adding additional attachments, rather than having to create a new one.



## 8.

#### \*\*FOR APPROVERS ONLY\*\*

When making edits to an Invoice, you must 'Save' your changes first before 'Release for Processing'. If you make edits to the Invoice and attempt to 'Release for Processing' without first saving, an error message will appear. To correct, click the OK button to return to the Interpreter Invoice page. Then, click the Save button and lastly, click the Release for Processing button.



This completes the steps to Viewing/Reopening Interpreter Invoice(s).



#### **Important**

This document is intended to provide a quick reference to completing standard transactions within GEARS. Please refer the appropriate User Procedures and/or online references for any corresponding policies regarding this process.